



E-Bike Usage Tips

CONGRATULATIONS on purchasing your E-Bike! Not only will you avoid paying costly insurance fees, but you also won't have to worry about buying gas!

Our Parts and Service Department is here if you ever need parts or a repair, and we even offer Emergency Roadside Assistance for a \$50.00 charge as a courtesy for our customers (See Tip: E-BIKE PLATE)!

There are many different models of E-Bikes, so some of these tips may not be applicable to your E-Bike; feel free to ask us for clarification!

SECURITY TIP: To enhance security, your E-Bike may be equipped with a steering lock and an alarm system that sounds if your E-Bike is moved while locked. TO TURN OFF your alarm, press the unlock button 2X in a row.

UNLOCK E-BIKE: Press the "unlock" symbol on your transmitter, OR put the key in the ignition and wiggle the handlebars to unlock the steering while turning the key to "OFF".

ADDITIONAL SECURITY: If you are concerned about the security of your E-Bike, we sell *special locks* with and without alarms. We also highly recommend attaching one of our *magnetized GPS trackers* to your E-Bike. Your phone will receive an alert if your E-Bike is ever moved from its location, and show the location. Numerous customers have had their E-Bikes stolen, but recovered them in the nick of time using our trackers.

READY ALARM: Press "lock" symbol on transmitter.

TURN OFF SOUNDING ALARM: Press "unlock" symbol 2X on transmitter.

KEYS: If your E-Bike comes with 2 sets of keys, one set may be stored in the compartment under your seat or in front of your seat. You may notice a key and a transmitter on each set. Keys are very expensive to replace. Take good care of them!

TURN E-BIKE ON: Press the lightning bolt on your transmitter 2X in a row, OR turn your key in the ignition to "ON".

TURN E-BIKE OFF: If you choose to turn your E-Bike on with the lightning bolt, you MUST press "unlock" symbol 2X on your transmitter to turn it off. If you turned your E-Bike on with the key in the ignition, you can turn it off by switching the key to "OFF" position.

BRAKES: You have front and rear brakes. Each handlebar has a long brake lever. Use them both at the same time for added braking power and safety.

SIDE-STAND & CENTRE STAND: **DO NOT SIT ON YOUR E-BIKE** when using the centre stand. This may bend or damage your centre stand. If the tires are touching the ground, this may mean your centre stand is bent. For more reliable stability, use centre stand instead of side stand, especially on uneven ground.

PEDALS: **Keep your pedals on at ALL times.** Otherwise, you may be fined \$75.00 in Windsor. These indicate that you are riding an E-Bike. We sell “shorty” shafts and pedals and some folding pedals to help reduce catching them on sidewalks. Ask us about pedal compatibility with your E-Bike.

E-BIKE PLATE: Ensure that **your E-Bike plate is attached to the back of your E-Bike at ALL times.** Otherwise, you may be fined \$75.00 in Windsor. This plate indicates that you are riding an E-Bike. You will find our phone number for **Emergency Roadside Assistance** located on your plate. It is a \$50.00 fee for a pick-up or a delivery.

BAG-HOLDER/STORAGE: X-tron E-Bike models and others may be equipped with bag-holders on the front panel by your feet, as well as some space under your seat or in front of where you sit, if it has a place for a key.

If you require more storage space, we have handy *E-Bike carriers* that have a lock and may be attached to the rear bracket of your seat, OR *saddlebags*.

Our ***Solar-powered carriers*** provide an option to charge your E-Bike with the power of the Sun!

CHARGER: Usually stored in the compartment under your seat. **DO NOT drop or bang your charger.** They may break or malfunction easily, as the motherboards are very sensitive. When plugged in, green light means “fully charged”. Red light means “charging”.

CHARGING YOUR E-BIKE: *FIRST* plug in E-Bike charging end into the E-Bike port, *THEN* plug the other end into the wall. **If you do not follow this, you are at risk of damaging your battery or charger.**

WINTER STORAGE: Disconnect the battery from the E-Bike by flipping your blue breaker switch, located under your seat or under your floor area. Ensure battery is well-cared for by topping up at least ONCE A MONTH during winter, OR maintaining your battery to a full charge. CHARGE to 100% ONCE PER MONTH. We sell Battery Tenders to ensure that your battery stays topped up without you having to lift a finger.

**If you use your E-Bike only occasionally, maintain your battery life by charging it to 100% ONCE PER MONTH.*

RADIO: Many E-Bikes come equipped with a radio and/or Bluetooth system. If you are having issues with it working, check that your stereo wire is plugged in under your seat. Ask us for a quick demo on how to become more familiar with your E-Bike’s radio.

USB CHARGER: Your E-Bike may or may not be equipped with this. Usually located under your seat.

ENJOY YOUR E-BIKE!!